

CITY OF GAINESVILLE

**2nd Quarter Report
FY 2020/2021
January – March 2021**



Administration

Admin

Human Resources

Utility – Customer Service

Finance

**QUARTERLY REPORT
JANUARY – MARCH 2021**

**DEPARTMENT: ADMINISTRATION
DIVISION: CITY SECRETARY**

ACTIVITY	DESCRIPTION	QTR ENDING March 2021
City Council Agendas	City Council meetings & workshop agendas prepared & posted in accordance with Local Government Code. Media packets provided	7
Council Activity Reports following Council Meetings	Council Action Reports transmitted to Department Heads, City Staff, & City Boards	7
Council Minutes	Minutes recorded, prepared, approved, archived	7
Ordinances	Ordinances written, processed, published	3
	Number of Ordinances forwarded to Code Company for Code Supplement	3
Resolutions	Resolutions written & processed	21
Proclamations/Recognitions	Proclamations & Recognitions, written & presented	5
Boards & Commissions appointments	Board appointments implemented & completed, appointments recorded	4
Contracts & Agreements	Contracts & Agreements approved & executed	8
Elections Administration	Elections ordered & administered. Candidate materials distributed.	1
Deeds / Easements	Deeds / Easements, executed & recorded	0
Liens, Releases, and Assessments	Liens, Releases & Assessments prepared & recorded	3
Alcohol Permits	Alcohol permits certificated or renewed	0
Cemetery Deeds	Cemetery deeds and transfers recorded	9
Vendor / Solicitor Permits	Vendor Solicitor applications processed for permits	6
Bids	Bids advertised, received, tabulated, awarded, recorded	1
Records Management Program	Cubic feet of documents accessioned to storage in accordance with retention schedule	1
	Cubic feet of documents destroyed in accordance with records retention schedule	0
Professional Development Training	Certification/training courses completed per Texas Registered Municipal Clerk Certification	1
Open Records Requests	Number of Open Records Requests processed (within 10 days as required)	21
Research and Requests for Information	Research and Requests for information or services & responses provided	0

Administration Performance Measures: 2020-2021

Description	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr
Council Agenda Packets prepared & delivered to Council Wednesday preceding Council meeting	7	7		
Response to Open Records within 10 days	19	21		
Response to citizen requests within 10 days	4	2		
Unqualified opinion for annual financial audit obtained	No	Yes		
Council action reports delivered to media day after council meeting	6	7		

HUMAN RESOURCES DEPARTMENT
QUARTERLY REPORT
2nd Quarter FY 2020-2021 (October – March)



WORKLOAD/DEMAND

	ESTIMATED FY 21	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	YTD
NEW HIRES	90	15	10			
SEPARATIONS	60	16	12			
Resignations		15	8			
Dismissals		1	4			
Retirements						
Deaths						
Temp/Seasonal End <small>(not included in turnover rate)</small>						
Current Turnover Rate %						
EMPLOYEE PERFORMANCE ASSESSMENTS	215	32	80			
On-time %		100%	99%			
OTHER PERSONNEL CHANGES	250	27	2			
ACCIDENT/INCIDENT REPORTS	90	13	22			
WORKERS COMP CLAIMS FILED	30	12	12			
LIABILITY CLAIMS FILED	40	8	10			
SAFETY ADVISORY COMMITTEE MEETINGS	4	1	1			
NEW HIRE ORIENTATION	3	1				
EMPLOYEE EDUCATION, TRAINING	5	1				
SUPERVISOR EDUCATION, TRAINING	1					
JOB POSTINGS	60	5	8			
APPLICATIONS PROCESSED	1500	205	294			
GRIEVANCES/INVESTIGATIONS	3	2	1			

OTHER PROJECTS AND ACCOMPLISHMENTS:

Flu Shot Clinic 10/21/2020, 44 participants

New Hire Orientation content and presentation changes

Federal Motor Carrier Safety Administration Drug and Alcohol Clearinghouse Queries

Update Drug and Alcohol Policy for DOT Employees, Implement Consent Forms

COVID-19 vaccine survey and sign-ups

COVID-19 Daily Reporting data

2021 February Winter Storm disaster reporting

**Customer Service
Quarterly Report to the City Manager**

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	FY2021	FY2021
	Dec. 31, 2020	Mar. 31, 2021	June 30, 2021	Sep. 30, 2021	Totals	Budget
Performance Measures						
Total Neptune Meters	3,157	3,977			7,134	3,750
Customers on Draft Payments	825	912			1,737	1,000
Credit Card Payments	2,749	4,390			7,139	40,500
Flyer Inserts on Payments	1				1	4
Workload/Demand						
Number of Customers	6,307	6,352			12,659	6,300
New Connects	286	344			630	1,500
Disconnects	266	286			552	1,450
Transfers	6	7			13	600
Rereads	78	70			148	350
Bills Generated Annually	18,541	18,596			37,137	75,000
Training	Hours	Hours	Hours	Hours		
Customer Service Supervisor:						
Meter Reader:						
Customer Service Representative:						
Customer Service Representative:						
			Increase			
Sales/Customers	2021	2021	(Decrease)			
Water Sales	\$1,059,214.08	\$1,038,471.37	(\$20,743)			
Sewer Sales	\$860,398.18	\$854,235.53	(\$6,163)			
Solid Waste Sales	\$802,781.06	\$817,349.65	\$14,569			
Drainage Sales	\$244,162.40	\$241,593.94	(\$2,568)			
Number of Customers	6307	6321	14			
Inside City Limits	6255	6247	(8)			
Outside City Limits	52	74	22			
New Connects		(22 Realtors, 261 Residents)				
Garbage Customers		5188 Residential, 282 Commercial, 371 Dumpsters				
Late Charges-Current Accounts	\$117,539.45					

**Finance Department
Quarterly Report to the City Manager**

	1st Quarter Dec. 31, 2020	2nd Quarter Mar. 31, 2021	3rd Quarter June 30, 2021	4th Quarter Sep. 30, 2021	FY 2021 Totals	FY 2021 Budget
Performance Measures						
Distribute Budget Spreadsheets to Departments	N/A	N/A			N/A	Yes
Distribute Monthly Revenue/Expense Reports by 10th of the next month	3	3			6	12
Complete Payroll 2 Days Before Pay Day *	7	8			15	26
GFOA CAFR Award FY 2020	N/A	Applied			1	1
GFOA Budget Award FY 2021	Applied	N/A			1	1
Surprise Cash Audits	0	6			6	8
Payables Audit	2	3			5	8
Receivables Audit	6	6			12	8
Workload/Demand						
Financial Reports to Council	3	3			6	12
Payrolls Processed	7	8			15	26
Invoices Paid	1831	1573			3404	7500
Purchase Orders Processed	40	32			72	140
Misc. AR Invoices Billed	359	500			859	1800
Seminars/Training Sessions Attended *	see below	see below				
*Training						
Finance Director:	Hours	Hours	Hours	Hours		
Accounting Ethics: Understanding Unethical Behavior		4				
Fraud Detection & Prevention for Accounts Payable		1				
GTOT 2021 Winter Seminar (PFIA compliant)		12				
Introduction to Sole Source Procurement		1				
Foundations of Public Procurement		5				
Controller:						
Accounting Tech 1:						
FEMA- IS 100.c Intro to Incident Command System	2					
FEMA- IS 700.b Intro to National Incident Management System	3.5					
Your Role: Internet Security and You	0.5					
Kevin Mitnick Security Awareness Training	0.5					
Handling Sensitive Information	0.5					
Captain Awareness: Detecting Suspicious Activity	0.5					
New Employee Orientation	8					
Fraud Detection and Prevention Training		1				
Accepting Credit Card Payments		2				
Accounting Tech 2:						
Fraud Webinar Training		1				



Community **Development**

Building Department

Code Enforcement

Substandard Structures

Planning and Zoning

CITY OF GAINESVILLE
Community Development Department
 2020-2021 Second Quarterly Report
 January 1, 2021 through March 31, 2021



WORKLOAD DEMAND SUMMARY

Building Inspections	266
Building Re-inspections	83
Code Enforcement Cases	221
Code Enforcement Cases (On-going)	251
Case Related Inspections	442
Alcohol Site Inspections	0

PERMIT SUMMARY

Building Permits ^①	247
Electrical Permits	36 (3 val)
Plumbing Permits	41 (23 val)
Mechanical Permits	10 (2 val)
Sign Permits	9
Certificate of Occupancy	12
Miscellaneous Permits ^②	16
Temp Food Establishments	0
TOTAL PERMITS	301
TOTAL PERMIT FEES	\$63,342.00

MAJOR PROJECT SUMMARY

	Units	Square Footage	③Estimated Valuation
Commercial New Construction (including new billboard construction)	3	31236	2507200
Residential New Construction (incl. Moss Lake Boat Docks, Mobile Homes, Pools) ^④	11	22329	NA
Commercial Remodel (incl. roofs)	6	30916	319100
Residential Remodel (incl. roofs) ^{⑤⑥}	41	67172	NA
Commercial Accessory Building	1	96	3000
Residential Accessory Building ^⑦	11	3904	NA

BUILDING AND STANDARDS SUMMARY

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Structures Demolished (complete through lot cleanup) ^⑧	9	11		
Structures Signed Up for Voluntary Demolition	1	2		
BSC Ordered Abatements ^⑨	4	2		
Structures Ready for Demolishing	32	22		
BSC Ordered Remodels Completed	0	1		

PLANNING & ZONING SUMMARY

APPLICATION TYPE	2 nd QUARTER	FEEES COLLECTED
Subdivision Plat	1	1250
Special Use Permit	1	500
Zoning District Change	1	500
TOTAL	3	2250

ANNUAL PERMIT AND REGISTRATION SUMMARY

TYPE	ON FILE	ACTIVE	2 nd QUARTER PERMITS/REGISTRATIONS RENEWALS	2 nd QUARTER FEEES COLLECTED
Alcohol	57	43	9	2105
Contractor	2216	381	22	3600
Moss Lake Pump	40	9	4	2000
Alarm	892	83	48	1440
Moss Lake Boat Dock	270	167	98	20603
Billboards	68	52	48	14400
Food Establishment	133	78	8	600

Q2 FY 20-21 FEE SUMMARY

	TOTAL ISSUED	TOTAL AMOUNT COLLECTED
Permits		
Annual Permits, Registrations, and Renewals	237	44748
Planning & Zoning Applications	3	2250
TOTAL		

COUNCIL, BOARDS AND COMMISSIONS ACTION SUMMARY

BOARD OF APPEALS	ACTION
No meetings.	

PLANNING & ZONING COMMISSION	ACTIONS
January 12, 2021	
No quorum. Meeting cancelled.	NO QUORUM
February 9, 2021	
Discussion, consideration, and possible action on a Preliminary Plat of Lots 1-13, Block A, Lots 1-20, Block B, Lots 1-23, Block C, Lots 1-14, Block D, Lots 1-16, Block E, Lots 1-8, Block F, Lots 1-8, Block G, and Lot 1, Block H, of Chalmers Estates Phase II, being plus or minus 20.64 acres out of the C. Bailey Survey, Abstract Number 0044, generally located on Farm to Market Road 678. (PID# 3136)	
March 2021	
Discuss, consider, and possible action on the selection of a Chairperson and Vice-Chairperson by the Planning and Zoning Commission.	
Public hearing to receive comments, discussion, consideration and possible action regarding a request to amend a Special Use Permit (SUP) for a solar farm located at County Road 404 (16.129 acres), northeast of the Gainesville Municipal Airport. (PID #5705).	
Public hearing to receive comments, discussion, consideration and possible action on a zone change request by Big Ellum Properties, LLC to rezone plus or minus 3.38 acres of land, generally located on Justice Center Blvd, approximately 600 feet north of West US Highway 82, legally described as Sam Enderby Office Park Addition, Lots 9 through 15 in W.C. Winters Survey, Abstract Number 1086, from C-3, Outdoor Commercial zoning to MF-1, Moderate Density Multi-Family zoning.	
Discuss, consider and possible action on a Preliminary Plat of Lots 1-16, Block A of Bellum Estates Addition, being plus or minus 6.25 acres out of the W.C. Winters Survey, Abstract Number 1086, generally located on Justice Center Blvd approximately 725 feet north of the northeast intersection of West U.S. Highway 82 and Justice Center Blvd.	
Public hearing to receive comments, discussion, consideration and possible action on an ordinance amending Appendix A: Zoning, Article III: Use of Land or Premises, Section 3.3: Special Use Permits, Subsection B Short Term Rentals.	

BUILDING & STANDARDS COMMISSION	ACTIONS
January 2021	
No hearing.	
February 2021	
Hearing cancelled due to winter storm.	

March 2021	
CASE #19-001473 400 N CHESTNUT	Commission ordered a 90 day extension to complete repairs with these stipulations: 1) original letter from the owners' supplier specifically stating their order would begin processing in April or would be delivered in April; and, 2) permit must be extended; and, 3) owners must schedule and pass inspections for doors and windows; and, 4) owners must provide a timeline for completion and present everything to the Commission at the April 2021 hearing.
CASE #20-000564 740 N MORRIS	Commission found the defendant was in violation of the ordinance for the storing or keeping of garbage, trash and rubbish and therefore a nuisance. The Commission also found the defendant was notified of the provisions of the ordinance and failed to rectify the situation and ordered a \$1000 civil penalty as well as a 30-day window to abate the trash.

CITY COUNCIL	ACTIONS
January 5 2021	
No items on the agenda	
January 19 2021	
No items on the agenda	
February 2 2021	
No items on the agenda	
February 16 2021	
RESOLUTION NO. 02-16-2021A - A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF GAINESVILLE, TEXAS, APPROVING THE CHALMERS ESTATES PHASE II PRELIMINARY PLAT WITH VARIANCES, BEING PLUS OR MINUS 20.60 ACRES OUT OF THE A.C.C. BAILEY SURVEY, ABSTRACT NUMBER 44, GENERALLY LOCATED ON FARM TO MARKET ROAD 678, WITHIN THE CITY LIMITS OF GAINESVILLE, COOKE COUNTY, TEXAS; PROVIDING FOR A REPEALING CLAUSE; AND ESTABLISHING AN EFFECTIVE DATE.	This Resolution approves the Chalmers Estates Phase II Preliminary Plat with variances. The variances as proposed would allow Chalmers Phase II to be developed consistent with the Chalmers Phase I, which was built in the early 2000's.
March 2 2021	
No items on the agenda	
March 16 2021	
ORDINANCE NO. 1485-03-2021- AN ORDINANCE OF THE CITY OF GAINESVILLE, TEXAS AMENDING APPENDIX A: ZONING, ARTICLE III: USE OF LAND OR PREMISES, SECTION 3.3: SPECIAL USE PERMITS, SUBSECTION B SHORT TERM RENTALS; PROVIDING FOR A FINDINGS CLAUSE; PROVIDING FOR A SEVERABILITY CLAUSE; PROVIDING FOR A CONFLICT RESOLUTION CLAUSE; PROVIDING FOR A SAVINGS CLAUSE; PROVIDING FOR AN EFFECTIVE DATE; AND MAKING AN OPEN MEETING FINDING.	This Ordinance amends Appendix A: Zoning, Article III: Use of Land or Premises, Section 3.3: Special Use Permits, Subsection B Short Term Rentals. The amendment is to remove the 180 day rental limit on short term rentals.

CODE ENFORCEMENT SUMMARY

	Inspector Based Cases	Complaints Filed	Cases Closed	Cases Ongoing	Total Inspections	Cases to Municipal Ct	Cases Abated by Staff
VEHICLES							
Inoperable Motor Vehicle, Junk Vehicle	4	0	2	3	10	0	0
Stop, Standing, Parking Violation	3	0	7	3	13	0	0
BUILDING							
Sign Violations ^①	24	2	24	2	52	6	0
Substandard Buildings (<i>incl. Minimum Standards violations</i>)	3	0	12	22	15	0	11
Moss Lake Violations ^⑤	87	0	3	87	87	0	0
MISCELLANEOUS							
Itinerant Vendors	1	3	3	1	6	0	0
Solid Waste Collection	0	4	1	2	8	0	0
PROPERTY MAINTENANCE							
High Grass and Weeds	0	0	7	0	7	0	7
Miscellaneous Violations ^⑥	15	0	24	9	39	0	0
PUBLIC NUISANCE							
Trash and Debris/Sanitation*	13	0	8	7	21	0	0
Miscellaneous Violations ^⑦	5	0	4	3	9	0	0
ZONING							
Construction without a Permit	18	0	12	13	36	3	0
Miscellaneous Violations ^⑧	28	0	14	17	42	0	0
FOOD ESTABLISHMENT							
Inspections					11		
Violations Observed	20						
TOTAL NEW CASES							221

① Building permits include those issued for: accessory structures, remodels, new construction, fences, foundation, roofing, siding, windows, flatwork, swimming pools, manufactured housing, and Moss Lake docks.

② Miscellaneous permits include those issued for: animals, communication tower antennas, floodplain, underground ROW construction, open burns, curb cuts, demolitions, irrigation, fire alarms and systems, fire sprinklers, moving structures, and solar panels.

③ This number is indicative of all structures (primary and accessory) demolished by the City or property owners.

④ Sign violations include dilapidated and prohibited signs.

⑤ Moss Lake violations include boat docks without a building and/or annual permit.

⑥ Property maintenance “Miscellaneous” violations include cases relating to accessory structures, appliances, electrical system hazards, exterior furniture, exterior siding, exterior structure, exterior walls, fire protection systems, heating facilities, interior doors, plumbing systems and fixtures, premise identification, property maintenance, protective treatment, sanitary drainage systems, stairs, decks, and porches, unsafe roof conditions, and window, skylight, and door frames.

⑦ Public nuisance “Miscellaneous” violations include trees, shrubs, and plants, grading and drainage, right of way obstructions and illegal dumping.

⑧ Zoning “Miscellaneous” violations include accessory buildings, alcoholic beverage sales, cargo containers, home business occupations, illegal fences, illegal structures, nonconforming use of land, and use of land or premises.

⑩ BSC Ordered abatements includes structures, vehicles and trash and debris.

⑪ Due to HB852 applicants are no longer required to disclose project valuation for residential construction.

⑫ Internal software issues have compromised our ability to pull exact numbers across the board. Inspections for each case/courtesy notice will be at least two (one for initial inspection and the follow up).



Gainesville Economic
Development Corporation



Gainesville EDC

Totally Texas ✦ All American

Gainesville Economic Development Corporation
311 S. Weaver St., Gainesville, TX 76240
940-665-5241
www.GainesvilleEDC.com

Gainesville Economic Development Corporation
Quarterly Update: April 2021

To: Barry Sullivan, City Manager
 From: Audrey Schroyer, Executive Director, GEDC
 Re: January – March 2021

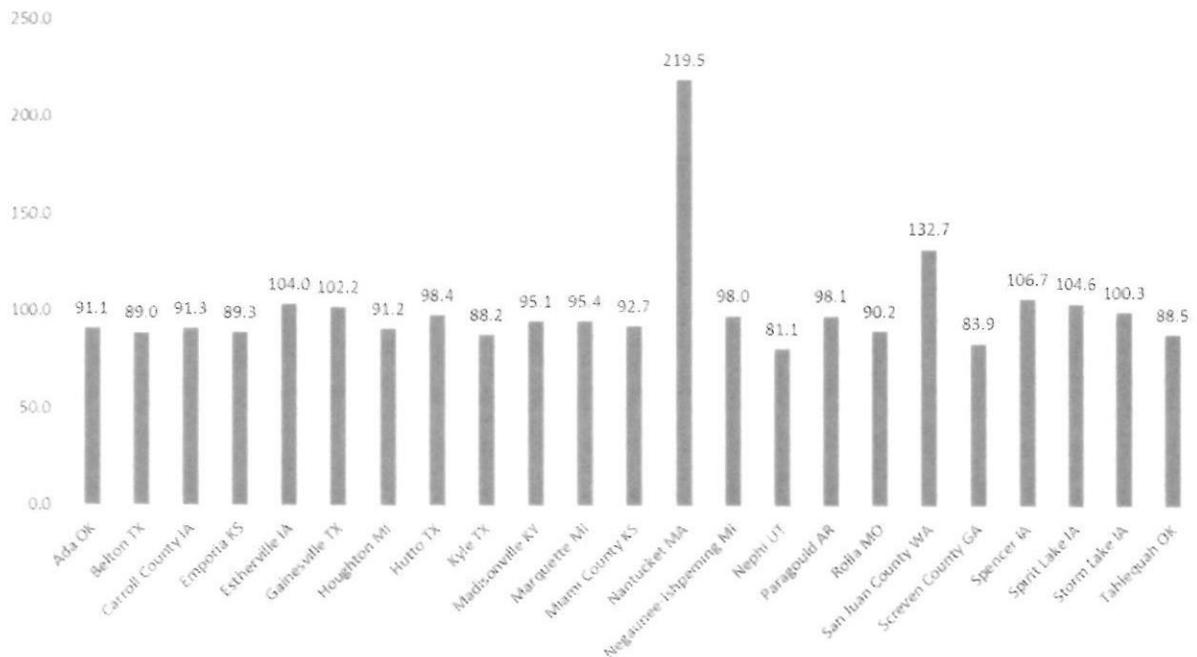
Prospects – See Attached PDF in Email

Other Activity

January

- Received a total of 3 leads. Due to lack of existing space, the GEDC did not have any sites to submit for consideration. All three leads were forwarded by the Dallas Regional Chamber, no leads from the EDT.
- Scheduled and completed 3 of 6 BRE and logistics survey interviews with area manufacturers as part of Project On Track’s market research.
- Met with a local company interested in expanding their current facility and has a desire to relocate to a different area of Gainesville.
- Met with a local business owner and discussed possible grants available for small businesses and alternative funding sources for infrastructure improvements.
- Texoma COG is in the process of developing its Comprehensive Economic Development Strategy which is a region wide planning document that is required by the EDA every 5 years. The GEDC has been asked to take part in this planning process and participated in the first of a series of planning meetings.
- GEDC Communication Specialist (CS) completed the Cost of Living Index report for Q4 2020. Gainesville received a composite score of 102.2, whereas the composite score for national small cities average was 101.4 and the Texas small cities average was 94.4. The GEDC will continue to collect data and receive composite scores for the Cost of Living Index as it is a snapshot of Gainesville’s competitiveness for quality of life. *(See Graphic Below)*
- Unemployment rate in January was 6.3% for Cooke County.

Composite Score: National Comparison
 Small City < 30k



Gainesville Economic Development Corporation

Quarterly Update: April 2021

February

- Received a total of 2 leads. Due to lack of existing space or acreage, the GEDC did not have any sites to submit for consideration. Both leads were forwarded by the Dallas Regional Chamber, no leads from the EDT.
- GEDC received 8 phone calls specifically related to new business development and incentives inquiries.
- GEDC Director participated on a call with the Texas PACE Authority, Texoma Council of Governments and James Combs, a local entrepreneur to discuss the merits of the PACE program and potential for Gainesville and Cooke County to adopt such a program.
- GEDC Director completed the International Economic Development Council's (IEDC) Credit Analysis and Finance Programs for Economic Development course. This course is one of the prerequisite courses to obtain the Certified Economic Developer designation but more importantly provided an invaluable overview of financing programs in economic development and how to thoroughly analyze companies who are requesting financial assistance.
- Staff completed the 2020 Annual Report. *(See PDF attachment in email for report)*
- GEDC Director presented the 2020 Annual Report to the Chamber of Commerce Board of Directors.
- Staff participated in the Texas Economic Development Council's Virtual Legislative Conference February 23-26th.
- GEDC CS conducted a social media campaign for "CTE Month" which is held annually in February. *(See PDF attachment in email for report)*
- GEDC Director designed and published a CTE Awareness Booklet to compliment the social media campaign for "CTE Month". 1,000 copies were printed and distributed; 900 copies specifically were distributed to the Gainesville High School student population. *(See PDF attachment in email for booklet copy)*
- Unemployment rate in February was 6.3% for Cooke County.

March

- Received a total of 3 leads. Submitted a proposal for 1 lead:
 - Project Black Box
 - Advanced air filtration manufacturing
 - Headcount: 110 FTE
 - Wages: 50th percentile of market wages for industry
 - Capex: \$45M including building, M&E
 - Real Estate: 200K sq ft new construction on 30 acres
- GEDC received 5 phone calls specifically related to new business development and incentives inquiries.
- GEDC Director met with Younger Partners to discuss the Liberty Crossing property specs and desired clients.
- GEDC Director presented a general economic development presentation and 2020 Annual Report to a Chamber "Rise & Shine" and the Kiwanis Club of Gainesville on 3/9/21.
- GEDC Director met with Cooke County Judge Steve Starnes about general economic development in Gainesville. Judge Starnes has agreed to serve in an Ex-Officio seat on the GEDC Board of Directors pending City of Gainesville Council approval.
- GEDC Director met again with the President of the Texas PACE Authority regarding questions about the program and potential projects in Gainesville.

Gainesville Economic Development Corporation
Quarterly Update: April 2021

- GEDC CS completed the Basic Economic Development Course conducted by TEEX and the Texas Economic Development Council.

Social & Digital Media

- The GEDC CS has been cataloguing and analyzing follower growth and engagement trends. The following is the growth from January 1, 2021 to March 31, 2021:
 - Twitter: 163 to 170
 - Facebook: 1797 to 1895
 - LinkedIn: 34 to 37
 - Instagram: 25 to 117
 - **TOTAL:** 2019 to 2219
 - **Growth Rate:** 9.9%
- GEDC CS has been revamping the GEDC website for front end/use optimization including simplifying the Navigation Menu and editing existing copy. CS has also begun SEO (search engine optimization) targeted at site selection firms.

**Gainesville Economic Development Corporation
2020 Project Inflow Dashboard**

Date	Project Codename	S	Industry Focus	CapEx	Jobs	Wage	Square Footage	Build-to-Suit?	Acreage	Rail?	Submit	Stage
1/14/2021	Project Melt	DRC	Plastics	NA	80	\$17/hr-\$75k	100,000	No	NA	Yes	No	Inactive
1/15/2021	Project Orion 2021	DRC	Logistics/Distribution	\$ 80,000,000	850	\$ 45,227	2M	No	NA	No	No	Inactive
1/15/2021	Project Athena	DRC	Office/Professional Services	\$ 3,000,000	400	\$ 47,000	45,000	No	NA	No	No	Inactive
2/12/2021	Project Red Stone	DRC	Financial Services	\$ 181,000,000	10	\$ 150,000	42,000	Yes	NA	No	No	Inactive
2/24/2021	Project XLR8	DRC	Manufacturing	NA	NA	NA	950,000	Yes	200	Yes	No	Inactive
3/3/2021	Project Game Day	DRC	Sports/Tourism	NA	NA	NA	NA	Yes	112	No	No	Inactive
3/9/2021	Project Ragnarok MFG	DRC	Manufacturing	\$ 500,000,000	1,000	\$ 69,743	1,600,000	Yes	180	Yes	No	Inactive
3/11/2021	Project Black Box	DRC	Manufacturing	\$ 45,000,000	110	NA	200,000	Yes	30	No	Yes	Active
3/11/2021	Project Hyperion	DRC	Agriculture	NA	100	NA	225,000	Yes	20	No	No	Inactive
3/23/2021	Project Gena	DRC	Manufacturing; Glass	\$ 17,000,000	60	\$ 42,000	75,000	No	8	No	No	Inactive

2021 CTE Awareness Month Summary

February is Career and Technical Training Awareness month where the GEDC brings awareness to our community of the local opportunities and resources available to them. CTE prepares students for life after school by providing students a strong academic foundation and real-world technical skills. This is a review on this year's CTE awareness campaign.

As a part of GEDC program for CTE in October, Manufacturing Day was taken virtual due to the COVID-19 pandemic. GEDC and Workforce Solutions Texoma partnered up to create a virtual online platform allowing students to take a virtual tour, and learn more about the Gainesville partnerships for CTE including GISD, NCTC, Workforce Solutions Texoma, and Major Employers. This platform was promoted as part of the CTE awareness campaign in the month of February.

900 copies of a two-fold packet was created and distributed at Gainesville High School.

8 Social Media posts were created around introducing what CTE is, who Gainesville's key partners are and what they do in regards to serving their community's CTE program. The social media post were distributed on Linked-In, Facebook, Instagram and Twitter. The EDC also participated in sharing and engaging with other CTE posts.

Press releases were given to Gainesville's Daily Register and the Weekly News, but no further information was published. Next year there will be a need to establish better partnerships with the media outlets including the ones listed above and included in the PR tool kit. The PR tool kit was created as a checklist/guide for the EDC to use when promoting any campaign or message.

The GEDC website has been updated with new copyright, images and resources for Career and Technical Training.

Here are the results from the different awareness campaign outlets:

Social Media

Post: 8

Platforms: Instagram, Facebook, Twitter and Linked-In

Total Reach: 1,276

Reach is the total number of people who see your content, number of unique views

Average Engagement Rating: 3.12%

Engagement rating is any like, comment, and share divided by total followers.

Engagement rating can be used to help measure quality of audience and/or quality of content.

< 2% need improvement, 2-4% good, 4% < excellent

Website

<https://gainesvilleedc.com/talent-training/career-technical-training/>

Page Views in February 2021: 23

Page Views in February 2020: 10

CAREER & TECHNICAL EDUCATION IN GAINESVILLE

The future...



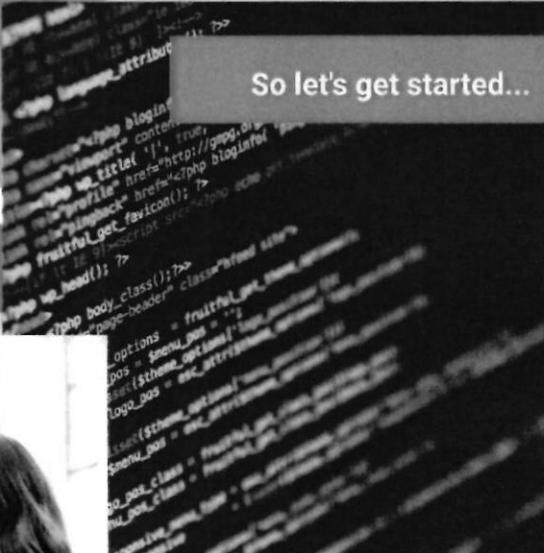
...starts today...



...not tomorrow.



So let's get started...



TODAY!



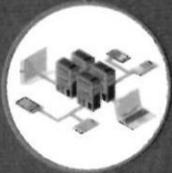


WHAT EXACTLY IS *career and technical* education?

Career and technical education, or CTE®, is education that directly prepares students for high-wage earning, high-demand careers by equipping them with skills and knowledge needed in an ever-changing workforce. In Gainesville, Texas, CTE encompasses a variety of fields including:



Agriculture Management



Computer Information Technology



Public Administration & Management



Industrial & Engineering Technology



Human Services & Hospitality

DID YOU KNOW?

220+

GHS students took either dual credit or technical training through NCTC in 2019-2020



56

GHS students are currently enrolled in one of the CTE programs for school year 2020-2021



2020

GHS had the second highest dual credit enrollment of all high schools that NCTC serves

80%

of high school students taking both CTE and college prep courses meet college and career readiness goals, versus 63% who go through college prep courses alone.

36%

of STEM jobs require postsecondary credentials that CTE students can obtain within two years of high school graduation.

The top 3 SKILLS and experiences students report gaining in their CTE classes

- 1 REAL-WORLD SKILLS
to help them get jobs in the future
- 2 REAL-WORLD EXAMPLES
to help them understand academic classes
- 3 THE CHANCE
to work as part of a team

DID YOU KNOW?

Individuals with associate degrees in CTE fields of study can earn

\$10,000

more per year than those with associate degrees in other fields

Source: My College Options®/ACTE research study (2016). National sample includes 40,192 high school CTE students.

Georgetown University Center on Education and the Workforce, *The Overlooked Value of Certificates and Associate's Degrees: What Students Need to Know Before They Go to College*, 2010.



96%

of secondary CTE concentrators graduated



95%

of secondary CTE concentrators met performance goals for math skills



91%

of secondary CTE concentrators met performance goals for reading/language arts skills



75%

of secondary CTE concentrators went on to the workforce, military or an apprenticeship

Data from the US Dept. of Education Office of Career, Technical and Adult Education (Perkins IV)



56% of Texas's labor market consists of middle-skill jobs...



42% but only 42% of the state's workers are trained at the middle-skill level

Data from National Skills Coalition, *Industry-Skill Job Fact Sheets* and the Georgetown University Center on Education and the Workforce's *Good Jobs Project*



More than 88 percent of CTE students plan to continue on to postsecondary education.



Almost 1/3 of CTE students have the opportunity to earn college credit and/or industry certification through CTE.

Source: My College Options®/ACTE research study (2016). National sample includes 40,192 high school CTE students.

NEED MORE INFORMATION?

Check out these resources to learn more about how career and technical education can help push your career further:



High School Student Programs

www.gainesvilleisd.org

940-665-5528

2201 S. I-35, Gainesville, TX 76240



Continued Education

www.nctc.edu

940-668-7731

1525 W. California St., Gainesville, TX 76240



Gainesville EDC

Totally Texas ♦ All American

Connecting Students with Gainesville's Major Employers

www.gainesvilleedc.com

940-665-5241

311 S. Weaver St., Gainesville, TX 76240

WORKFORCE SOLUTIONS

Texoma

Education Resources and Job Search Assistance

www.workforcesolutionstexoma.com

940-665-1121

1311 N Grand Ave., Suite 200, Gainesville, TX 76240



CELEBRATE TODAY.
OWN TOMORROW!

FEBRUARY IS NATIONAL CTE MONTH

Career and Technical Education Month®, or CTE Month®, is a public awareness campaign that takes place each February to celebrate the value of CTE and the achievements and accomplishments of CTE programs across the country. This collaborative, educational piece was created to highlight the programs offered in Gainesville, TX as well as showcase national CTE statistics. All information sourced is attributed accordingly. Any questions regarding the contents of this document can be forwarded to the Gainesville Economic Development Corporation.



General Services

Airport

Fleet Services

Solid Waste

Cemetery



PERFORMANCE MEASURES
FY: 2020 – 2021 Quarter: 2
DEPARTMENT: AIRPORT

Fuel Sales (in gallons):	<u>Current Year</u>	<u>Prior Year</u>
For 3 months ending Mar. 31:	79,450	75,521
Year to date:	176,931	190,730
Fuel Revenue:	<u>Current Year</u>	<u>Prior Year</u>
For 3 months ending Mar. 31:	\$195,915	\$245,053
Year to date:	\$424,877	\$594,268
Profit per Gallon Sold:	<u>Current Year</u>	<u>Prior Year</u>
For 3 months ending Mar. 31:	21.47%	30.79%
Year to date:	25.06%	30.41%

Hangars: All city-owned hangars and offices are leased. All accounts are paid in full to date except or the leasee in Brazil. They will be here the end of April.

Ground Leases: All paid in full to date.

Notables:

- The airport is working on submitting a funding request through the federal CRRSSA grant program. The grant will be used for the purchase and installation of 2 automatic sliding glass doors. The rest of the \$23,000 grant will be used to cover operational expenses.
- North Texas as a whole experienced some very difficult weather situations this quarter. We lost several days to no-fly temperature, rain, and wind. Otherwise sales have remained steady and March was a decent month for us. Margins are lower for Avgas as we have stiff competition locally yet Jet A is making strides with new clients and improved margins compared to last quarter.
- The city and TXDOT are proceeding with the runway and taxiway rehabilitation and should have the Preliminary Engineers Report the first or second week of April.
- The first set of the T-hangar project is complete and the second set should be ready May 1.



Performance Measures

Classification	FY18-19 Actual	FY19-20 Actual	FY20-21 Estimated	FY20-21 Year to Date
Net Fuel Sales (\$)	\$182,474	\$211,352	\$129,000	\$81,599
100LL (gals.)	100,161	108,529	90,000	44,732
Jet A (gals.)	234,520	250,561	175,000	132,198
Community Event Participation	4,100	1,750	2,000	250
Water & Sewer Infrastructure (feet)	0	150	600'	400'
Airport Business Tenants	10	10	11	10
Rehabilitate Airport Surfaces (feet)	0	2,000	0	0



GENERAL SERVICES DEPARTMENT

Fleet Services 2020-2121

YTD Statistics - 2020/2021

PERFORMANCE MEASURES		Budgeted 2020-2021	First Quarter Oct - Dec	Second Quarter Jan - Mar	Third Quarter Apr - Jun	Fourth Quarter Jul - Sep	TOTAL 2020-2021
Vehicles Information	#Of Vehicles - PM in House	12	3	0			
	#Of Vehicles - Outsourced (Oil Changes)	130	13	13			
	#Of Vehicles - Annual Inspections	100	8	41			
	#Of Vehicles - Repaired in House	340	99	49			
	#Of Vehicles - Repairs Outsourced	6	8	3			
	#Of Vehicles/Equipment-Tires/Tire Repair	300	53	73			
Equipment - PM in House	#Of Equipment PM In House	4	0	2			
	#Of Equipment - Repaired In House	350	74	108			
	#Of Equipment Repairs Outsourced	20	10	5			
Repair Cost	Labor Hours - 04 Equipment	2,500	841	688			
	Labor Hours - 05 Vehicles	2,500	1009	238			
	Labor Cost - 04 Equipment	\$ 75,000.00	\$18,550.76	\$16,692.33			
	Labor Cost - 05 Vehicle	\$ 50,000.00	\$22,561.88	\$5,806.91			
	Parts/Outside Cost - 04 Equipment	\$ 130,000.00	\$84,331.47	\$66,003.83			
	Parts/Outside Cost - 05 Vehicle	\$ 40,000.00	\$13,468.94	\$8,860.60			
	Misc. Shop Parts - 04 Equipment	\$ 3,500.00	\$17.50	\$0.00			
	Misc. Shop Parts - 05 Vehicle	\$ 1,500.00	\$10.00	\$0.00			
Total	Repair Cost -04 Equipment		\$102,899.73	\$82,696.16	\$0.00	\$0.00	\$185,595.89
	Repair Cost - 05 Vehicles		\$36,040.82	\$14,667.51	\$0.00	\$0.00	\$50,708.33

** Add Labor Cost, Parts/Outside Cost, Misc. Shop Parts = Total Repair Cost - 04 Equipment

**Misc. Shop Parts are lower than normal due to building new Fastenal Machines which will

** Add Labor Cost, Parts/Outside Cost, Misc. Shop Parts = Total Repair Cost - 05 Vehicle

Detailed Report for Solid Waste Tonnage

January 2021 INCOMING MATERIAL	February 2021 INCOMING MATERIAL	March 2021 INCOMING MATERIAL
TRUE	TRUE	TRUE
City of Gainesville Residential Trucks	City of Gainesville Residential Trucks	City of Gainesville Residential Trucks
Route Loads Tons	Route Loads Tons	Route Loads Tons
North Residential Truck 40 299.86	North Residential Truck 31 215.10	North Residential Truck 42 294.94
South Residential Truck 53 260.61	South Residential Truck 38 271.14	South Residential Truck 47 313.37
Wednesday Residential Truck 3 10.29	Wednesday Residential Truck 1 1.79	Wednesday Residential Truck 3 11.37
TOTAL 96 570.76	TOTAL 70 488.03	TOTAL 92 619.68
Customers on Yard	Customers on Yard	Customers on Yard
City Residents 443 253.25	City Residents 261 162.62	City Residents 769 493.17
County Residents 167 450.21	County Residents 53 113.98	County Residents 77 95.04
TOTAL 610 703.46	TOTAL 314 276.60	TOTAL 846 588.21
City of Gainesville Commercial Trucks	City of Gainesville Commercial Trucks	City of Gainesville Commercial Trucks
Route Loads Tons	Route Loads Tons	Route Loads Tons
Downtown Commercial Truck 45 308.57	Downtown Commercial Truck 38 276.51	Downtown Commercial Truck 48 387.50
Highway Commercial Truck 44 351.26	Highway Commercial Truck 38 307.86	Highway Commercial Truck 51 448.27
Saturday Commercial Truck 5 17.37	Saturday Commercial Truck 4 14.13	Saturday Commercial Truck 4 17.33
Roll-Off Truck 109 531.94	Roll-Off Truck 93 411.79	Roll-Off Truck 138 760.08
Other City of Gainesville Depts. 61 119.49	Other City of Gainesville Depts. 89 221.82	Other City of Gainesville Depts. 2 1.57
TOTAL 264 1328.63	TOTAL 262 1232.11	TOTAL 243 1614.75
Other Commercial Customers	Other Commercial Customers	Other Commercial Customers
Commercial Private Haulers 152 276.18	Commercial Private Haulers 77 136.91	Commercial Private Haulers 184 325.43
TOTAL 152 276.18	TOTAL 77 136.91	TOTAL 184 325.43
Citizen Station Pulls 121	Citizen Station Pulls 88	Citizen Station Pulls 147
Municipal 1,946.00	Municipal 1,395.45	Municipal 2,137.76
Construction 518.35	Construction 325.89	Construction 394.49
Industrial 359.78	Industrial 353.35	Industrial 440.32
Landscape 54.90	Landscape 58.96	Landscape 175.50
TOTAL 2,879.03	TOTAL 2,133.65	TOTAL 3,148.07
OUTGOING MATERIAL	OUTGOING MATERIAL	OUTGOING MATERIAL
Pratt Recycling Tonnage 0	Pratt Recycling Tonnage 0	Pratt Recycling Tonnage 0.000
DEF Recycling Tonnage 2.72	DEF Recycling Tonnage 0.00	DEF Recycling Tonnage 7.81
Trips To TASWA 294	Trips To TASWA 245	Trips To TASWA 254
Tons To TASWA 2897.55	Tons To TASWA 2160.4	Tons To TASWA 3257.86
Longhaul Trucks Loaded 122	Longhaul Trucks Loaded 119	Longhaul Trucks Loaded 161

Incoming loads include brush in the Brush Pile that is not in Outgoing loads.
 Loads coming in at the end of a month may not become an outgoing load until the next month.



**GENERAL SERVICE DEPARTMENT
SOLID WASTE DIVISION
2020-2021**

YTD Statistics - 2020/2021

PERFORMANCE MEASURES			First Quarter	Second Quarter	Third Quarter	Fourth Quarter	
		Budgeted 2020-2021	October - December	January - March	April - June	July - September	TOTAL 2020-2021
Actual Roll-Off Information	Average number of daily roll-off customers	9	11	11			22
	Rentals of roll-off customers	100	33	32			65
	Roll-off containers pulled	1,200	13	13	0	0	26
	Number of roll-off containers for deliveries	100	33	32			65
	Number of roll-off customers per year	175	58	51			109
Recycling Information	Average number for recycling materials hauled to Recycling Center	20	12.260	10.530	0.000	0.000	22.790
		Tons	Tons	Tons	Tons	Tons	Tons
Provide public outreach	Public Outreach	9	3	1			4
Residential Information	Number of tons for residential customer per year	9,400	562.55	682.68	0.00	0.00	1,245.23
Commercial Information	Number of tons for commercial customers per	18,700	1,514.92	1,081.40	0.00	0.00	2,596.32
TASWA Information	Number of trips to TASWA Landfill per year	2,156	0	0	0	0	0
	Number of tons hauled to TASWA Landfill per year	27,700	817.00	793.00	0.00	0.00	1,610.00
	Number of trucks loaded per year	1,046	8832	8316	0	0	17148

(Average number of daily roll-off customers does not include citizen station container pulls)

DEPARTMENT NAME: General Services

DIVISION NAME: CEMETERY

PERFORMANCE MEASURES		2020-2021 2nd Quarter Jan – March
Total number of internments	Pavilion	14
	At Grave	13
	Cremation	8
Number of growing season cuttings, trimmings and cleanings		1
Total number of spaces sold		20
Total number of spaces available		461
Total number of hours mowing and weed eating		80

Workload Demand

	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Estimated 2021
Interments	132	129	136	120	144
Spaces Sold	69	69	48	50	59
Mowing & Trimming Hours	2343	2710	3153	2823	2500
Mowing & Trimming Days/Cycles	30	30	33	27	30



Municipal Court

Gainesville Municipal Court Quarterly Report

January - March 2021

Cases Filed:	Traffic:	Penal:	City Ord.:	Parking:	Other:	
M1: +	239	56	7		26	T: 328
M2: +	148	33	6		24	T: 211
M3: +	256	58	10		53	T: 377
						Total: 916

No. of Warnings:						
M1: +	543					
M2: +	366					
M3: +	545					
						Total: 1,454

Trials/Hearings:		Pre-Trials	Bench	Jury	
M1:		94	0	0	
M2:		104	0	0	
M3:		79	0	0	
					Total: 277

Dispositions:	Paid:	Time Served:	Dismissed:	Appealed:	
M1:	128	16	100		
M2:	128	7	103		
M3:	194	9	891	2	
					Total: 1,578

Financials:	State Costs:	City Costs:	Fines:	Technology:	Building:	
M1: +	\$14,294.31	\$7,281.03	\$15,085.01	\$35.26	\$26.49	\$36,722.10
M2: +	\$14,061.13	\$8,028.88	\$18,032.55	\$107.74	\$80.92	\$40,311.22
M3: +	\$19,505.71	\$15,282.54	\$27,972.49	\$174.54	\$130.97	\$63,066.25
						Total: \$140,099.57

Warrants:	Issued:	Recalled:	Served	Amt Collected:
M1:	114	34	54	\$ 6,533.64
M2:	159	29	56	\$ 10,527.89
M3:	134	865	49	\$ 11,318.04

Tot. Outstanding Class C:	423 Capias-Pro-Fines with value of:	\$166,684.13
	2,968 Warrants with value of:	\$1,207,447.45

Felony Warrants Signed:	10	Class A & B Warrants Signed:	4
Juvenile Magistrations:	1		

School/Training:

Cypert - Judge School via Zoom

Municipal Court-Violation Summary	Q2
SPEED 15MPH OR MORE OVER POSTED LIMIT	127
FAIL TO MAINTAIN FINANCIAL RESPONSIBILITY	109
DL (NO DRIVERS LICENSE WHEN UNLICENSED)	108
POSS. OF DRUG PARAPHERNALIA	74
FAILURE TO APPEAR	71
SPEEDING EQ TO OR MORE THAN 10% ABOVE POSTED LIMIT	67
FAILURE TO APPEAR (COURT)	38
DWLI	37
DISREGARD STOP SIGN	24
VIOLATE PROMISE TO APPEAR	23
SPEEDING	21
SPEEDING SCHOOL_ZONE	21
FAIL TO MAINTAIN FINANCIAL RESPONSIBILITY -SUBSEQU	16
PUBLIC INTOXICATION	15
DISREGARD RED LIGHT	13
ALCOHOL (OPEN CONTAINER IN VEHICLE)	12
OPERATE MOTOR VEHICLE WITHOUT LICENSE PLATES OR WI	9
DISREGARD TRAFFIC CONTROL DEVICE	8
NO SEATBELT (UNRESTRAINED CHILD U 8 yr or 4 ft 9	7
DOG (FAIL TO REGISTER)	7
THEFT OF PROPERTY LESS THAN \$100	7
DL (EXPIRED OPERATOR LICENSE)	7
MINOR - IN POSSESSION OF ALCOHOL	7
CO - VIOLATE CURFEW ORDINANCE	7
DOG (RUNNING AT LARGE/RESTRAINT)	6
FAIL TO SIGNAL TURN	5
MINOR - IN POSSESSION OF TOBACCO PRODUCT	5
VIOLATE D.L. RESTRICTION (SPECIFY)	3
DISREGARD RAIL ROAD CROSSING GATE OR FLAGMAN	3
NO WHITE LIGHT / DEFECTIVE LIGHT ON FRONT OF BICYC	3
DEFECTIVE STOP LAMPS	3
NO SEATBELT (DRIVER)	2
TINT BELOW AS1 LINE	2
LITTERING	2
DL - FAIL TO DISPLAY	2
CO - LOUD NOISE/MUSIC	2
DISREGARD SIGNAL AT RR CROSSING 545.251	2
DISORDERLY CONDUCT (LANGUAGE)	1
ORGANIZED RETAIL THEFT LESS THAN \$100	1
FAIL TO DIM HEADLIGHTS (MEETING)	1
PERMIT UNLICENSED MINOR TO DRIVE-GUARDIAN	1
FAILURE TO APPEAR (PRB)	1
NO BRAKES / DEFECTIVE BRAKE ON BICYCLE	1
FAIL TO STOP AT PROPER PLACE (TRAFFIC LIGHT)	1
INTERFERENCE WITH RR PROPERTY	1
DISPLAY (FICTITIOUS LICENSE PLATES/REGISTRATION)	1
DEFECTIVE HEADLAMPS	1
DISPLAY (EXPIRED LICENSE PLATES/REGISTRATION)	1
DROVE WITHOUT LIGHTS (WHEN REQUIRED)	1
PERMIT UNLICENSED OPERATOR TO DRIVE/NON-GUARDIAN	1
DISREGARD PEDESTRIAN CONTROL SYSTEM	1
CRIMINAL MISCHIEF LESS THAN \$100	1
ASSAULT (THREAT)	1
ILLEGAL WINDOW TINT	1
FAIL TO REPORT CHANGE OF ADDRESS/NAME	1
IMPROPER PASSING	1
FAIL TO YROW (EMERGENCY VEHICLE)	1
DISPLAY (RED,WHITE OR BLUE LIGHT TO FRONT)	1
FAIL TO YROW (TURNING ON RED SIGNAL)	1
FAIL TO STOP-DESIGNATED POINT-STOP SIGN	1
PASSED IN NO PASSING_ZONE	1
DROVE ON WRONG SIDE ROAD	1
FAIL TO YROW	1
FOLLOWING TOO CLOSE	1
Total:	902



Parks & Recreation

Civic Center

Golf Course

Parks & Recreation

Zoo



Gainesville Municipal Golf Course

Second Quarter 2020-2021

Maintenance Projects

- January: Maintenance shop and yard was cleaned and organized.
- February: Equipment was brought into the shop for routine winter maintenance.
- March: Pre- emerged all greens. Fairways tee boxes were all sprayed for weed control along with pre-emergent to reduce weeds during spring and summer. Cleaned around most of the creeks and lakes.
- **2nd Quarter 2020 - 2021**

	Rounds	Green Fees	Carts	Programs
January	328	\$4,287.00	\$2,594.24	\$1,800.00
February	129	\$1,654.00	\$1,165.94	\$1,100.00
March	560	\$6,836.00	\$4,572.86	\$4,900.00

2nd Quarter 2019-2020

	Rounds	Green Fees	Carts	Programs
January	185	\$2,763.50	\$1,112.38	\$1,700.00
February	301	\$4,495.00	\$2,093.42	\$1,300.00
March	455	\$6,785.00	\$2,474.22	\$2,820.25

Marketing Programs:

Gainesville Municipal Golf Course

Promotional Programs

- The course used our e-mail system to send promotional e-mails for tournaments and regular play.
- The course used Facebook to promote play and advertise the Gainesville Golf Association.
- Researching the use of Geo Fencing Marketing for the course and other departments in the city.

Gainesville Parks & Recreation

January, February & March 2021

Gainesville Parks & Recreation Department (GPARD) maintains 266 acres of parkland. This past quarter the Parks & Recreation Department has 130 hours of mowing; weed eating, and bed maintenance, 225 hrs of litter removal, 150 hrs of Christmas decoration tear down.

Conducted inspection of Leonard Park Playground & Forsythe Skate Park once every three weeks
Staff Safety Meetings: 2

Projects

- Frankie Schmitz Express Train: complete train inspection, replaced 2 axels replaced tensioner spring, installed two drive shaft bearings and complete inspection of the FSE train from top to bottom and front to back.
- Registration for Adult Winter 2 softball
- Registration for Adult Spring Softball
- Registration for Cornhole League at Farmers Market
- Added 1,000ft of yellow caps for outfield Leonard Park Softball
- Assisted Boys Baseball of Cooke County with Opening Day
- Assisted Boys and Girls Club in preparing softball fields
- Preparing for Spring Fling
- Preparation of Keneteso Park Soccer fields for spring season.
- Mulch for Leonard Park Playground
- Working with Community group for BP Douglas Park improvements

Athletics – 1,020 participants using Parks & Recreation Facilities this quarter

- Leonard and Edison Baseball (5) Fields– 610 participating in Boys Baseball of Cooke County
- Youth Soccer -350 participating in Cooke County Soccer Association
- Winter 2 Adult softball - Parks & Recreation Department Adult Winter 2 softball league – 4 teams in league play (60 members).

Frankie Schmitz Train

- Opening day March 20th
- 919 riders for March

Leonard Park Pavilion

- Available for rental Friday, Saturday & Sunday
- Half day rental \$60 per time segment or \$120 all day
- January Thru March rental \$1,100



2nd Quarterly Report 2020-2021

Visitation is up 59% from the same quarter in 2019-2020 (even with the zoo being closed for 2+weeks due to winter storm and its impact). Admission revenue is up 75% from same quarter in 2019-2020. There was a .50 admission increase across the board in October 2020. Pass revenue up 35% from same quarter in 2019-2020 this reflects consumer confidence in the Covid -19 precautions we have in place and the value perceived by unlimited visitation. Merchandise revenue up 127% from same quarter in 2019-2020. Educational program revenue up 144% from same quarter in 2019-2020 (this is due to increased fee for giraffe encounter and early registration for summer camps). Party revenues down 18% from same quarter in 2019-2020 due to Covid-19 restrictions. Revenue share down 37% due to attraction no longer being novel and Covid 19 restrictions. Overall revenues up 85% from same quarter in 2019-2020. This is due to both weather, and increased visitation due to Covid-19 restrictions. *****Of note*** record attendance for the second quarter, and 3+% increase over second highest attendance for quarter (2018). Record overall revenue for the second quarter and a 19% increase over the second highest overall revenue during the same quarter (2018).** The Frank Buck Zoo provides an outdoor space where families feel comfortable enjoying quality time together in nature.

<u>2021</u>	<u>#Visitors</u>	<u>\$Admissions</u>	<u>\$Passes</u>	<u>\$Retail</u>	<u>\$Programs</u>	<u>\$Parties</u>	<u>\$Rev/share</u>	<u>Total</u>
Jan.	3,185	17,306	1,640	4,866	307	0	34	24,153
Feb.	1,202	6,132	1,075	2,509	2,946	0	8	12,670
Mar.	17,233	101,409	6,739	40,972	6,012	506	90	155,728
total	21,620	124,847	9,454	48,347	9,265	506	132	192,551

<u>2020</u>	<u>#Visitors</u>	<u>\$Admissions</u>	<u>\$Passes</u>	<u>\$Retail</u>	<u>\$Programs</u>	<u>\$Parties</u>	<u>\$Rev/share</u>	<u>Total</u>
Jan.	2,620	13,149	1,105	4,471	1,327	0	58	20,110
Feb.	5,069	26,250	3,725	7,369	1,006	0	58	38,408
Mar.	5,926	31,849	2,170	9,444	1,466	614	92	45,635
total	13,615	71,248	7,000	21,284	3,799	614	208	104,153

January:

Safety- Staff divided into teams to observe Covid precautions and ensure staffing.

Safety- Weekly Area meetings with Director, team members not working joined virtually.

Staff Development- Staff took online San Diego Global Academy courses while keeping teams separate.

Staff Development- Director & Admin. Assistant to two day, online Digital Marketing course.

Staff Development- Education Coordinator attended virtual TAZE annual mtg.

February:

Safety-Zoo closed for 2 weeks during winter storm disaster and clean up.

Safety- Staff divided into teams to observe Covid precautions and ensure staffing.

Safety- Weekly Area meetings with Director, team members not working joined virtually.

Staff Development- Staff took online San Diego Global Academy courses while keeping teams separate.

Staff Development- Education Coordinator attended Bat Walk training webinar.

Staff Development- Admissions staff received FareHarbor training.

Staff Development- Director attended virtual ZAA mid-year mtg.

Programs- Opened registration for Summer Camp.

Programs- Education Coordinator interviewing Brand Ambassadors, Summer Interns, Teen Volunteers.

March:

Safety/ Staff Development- After Action winter storm review at EOC.

Staff Development- Education Coordinator attended Goosechase Demo (scavenger hunt app).

Staff Development- Director at Fort Worth Zoo for animal shipment.

Programs- Re-opened birthday party bookings at limited capacity.

Programs- Restarted limited number of giraffe encounters on weekends.

Programs- Opened registration for teen volunteer program and summer camps.

Programs- Spring Break

Safety- Staff divided into teams to observe Covid precautions and ensure staffing.

Safety- Weekly Area meetings with Director, team members not working joined virtually.

PR- Worked with Mutual of Omaha & RFD-TV in studio and on-site at zoo.

PR- Director guest presenter for Partners 4 Wildlife (zoo vet fellows out of the University of Minnesota).

PR- Director asked to serve on board for ZDR3 (Zoo Disaster Response, Rescue Recovery).

New Animals:

2 Blue & Gold Macaw animal ambassadors donated (Animal Edutainment)

1 European Barn Owl animal ambassador donated (Animal Edutainment)

2 Red Ruffed Lemur animal ambassador purchased by Zoo Society

New Exhibit/Feature:

Updated dilapidated enclosure under gazebo for presentations. Completed (except locking mechanism to secure, which is on order).

Enclosures to mitigate animal injury or loss during flooding events. Enclosures set-up for temporary housing of animals that need to be moved to high ground during flooding events. Enclosures will also allow zoo to provide temporary housing for animals from other facilities during a crisis.

Ongoing Future Maintenance/Projects:

Infrastructure: Renovate warehouse area into clinic with surgery suite and recovery area. This is long overdue for the animal collection the zoo cares for. Will reduce patient stress, increase both staff & animal safety, and allow for more immediate application of treatment and smoother recovery. Will be built partially in house and partially with contractor. Funded partially by city budget and partially by Zoo Society.

WIP Elevated Walkway materials, secured, planks being replaced as needed.

Budgeting for new POS (Point of Sales): Current POS I dated (Jan. 2015) out of Canada which presents customer support challenges. It also lacks annual pass holder and donor management capabilities that come standard with other platforms.

Insurance WIP: Thatch Replacement on savannah structures (outpost and shade structures). Anticipate in will be closer to August when these repairs are made.

Future Programs:

-Soliciting sponsorship of outdoor program space in front of alpaca habitat slabs for picnic tables and small elevate stage.

-Working with Zoo Society to identifying and secure funding for an Education building that would bring our program offerings into ADA compliance. Conceptual plans (funded by the Zoological Society) are in hand.



Public Safety

Fire

Police



Gainesville Fire-Rescue

201 Santa Fe

Gainesville, Tx 76240

www.gainesville.tx.us

Memo

To: Barry Sullivan, City Manager
From: Wayne Twiner, Fire Chief
Date: 04/09/2021
Re: Quarterly Performance Measures – FY 2021 2nd Quarter

Incident Responses

- ✓ 926 Total Fire responses
- ✓ 884 of these responses were in the City; 42 were outside the City
- ✓ Total dollar loss saved \$952,850 (75%)

Training

- ✓ 2,029.20 Total Fire Department Training Hours
- ✓ Reached 0 adults and 0 children through 0 Fire Department special events. (Due to COVID)

Inspection Program

- ✓ Completed 41 Target Hazard on-shift inspections and Pre-Fire Plans on commercial, business & industrial properties
- ✓ Fire Inspector conducted 280 inspections and 40 re-inspections and acceptance testing, including annual inspection of commercial and public assembly locations, courtesy home inspections, acceptance testing and routine inspections on fire protection systems
- ✓ 118 hazards identified during Firefighter on-shift inspections; 84 hazards corrected
- ✓ 58 Compliance worksheets returned
- ✓ 20 Certificate of Occupancy inspections
- ✓ Fire Marshal's office assisted with COVID vaccination clinics.
- ✓ Fire Marshal attended IAAI TEEX Fire Investigator Conference
- ✓ Continuing Ed. Hours through Target Solutions and CFI Trainer.Net
- ✓ 414 hours and 98 contacts for Fire Marshal Activities: DRC, BSC Code Enforcement, Addressing, Smoke Alarm Program, Juvenile Fire Setter Program, Office Administration

Fire Investigations

- ✓ 10 hours spent on 5 investigations by Fire Marshal within Gainesville; and 4 hours on 2 continuing investigations
- ✓ 0 new Task Force investigation response within Gainesville
- ✓ 0 hours spent on 0 Task Force investigation by Fire Marshal outside of Gainesville

Storm Spotter Activity

- ✓ 0 storm spotter activations this quarter

Apparatus/Equipment

- ✓ Performed all routine apparatus and equipment maintenance as scheduled

Emergency Management

- ✓ Completed application for EMPG reports, training and exercise requirements and documentation for FY 2021. (Emergency Management Performance Grant)
- ✓ Winter Weather EOC Response, City of Gainesville Public Information & Presidential Disaster Declaration
- ✓ Administration of Homeland Security Grants
- ✓ Assist Finance with CARES Act grant – COVID-19
- ✓ Assistance with Public Assistance reimbursement for City for COVID and Winter Storm
- ✓ IPAWS Presentation made to Rotary club
- ✓ Transition to Code Red for internal paging notifications
- ✓ Participated in County Wide COVID vaccine clinic

Training & Fire Prevention

- ✓ Annual Bunker Gear Inspection and Cleaning for all Personnel
- ✓ One Member received Advanced Firefighter Certification
- ✓ 1 member Checked off to Operate L-1
- ✓ 2 members Checked off to Operate T-1
- ✓ Hosted and Attended Skywarn Storm Spotter Training
- ✓ 1 member attended Driver/Pump Operator State Certification Course and Obtain TCFP Certification
- ✓ 2 members Obtained Class B License
- ✓ Conducted Swim Test for all Swift Water Team Members
- ✓ Added 3 new members to Swift Water Team
- ✓ Held New Hire Written Exam – 36 Applicants showed up to take Exam
- ✓ 4 Swift Water Team members attended Swift Water Training to recertify
- ✓ 3 new Swift Water Team members attended Swift Water Training @ Tarrant County College to received Swift Water Technician Certification
- ✓ Hired 2 members to start on April 12th

Miscellaneous

- ✓ Maintaining Fire Department Facebook page
- ✓ Continuation of Press Release of safety articles in both GDR and Cooke Co. Weekly News
- ✓ Hosted a 3 bus Plasma Drive with Carter Blood Care

Fire Department – Performance Measures (Budget)

	Estimated 2021	Actual –2nd quarter 03/31/2021
Loss of life from fires	0	0
Fire Safety Inspections	<i>Fire Safety Inspection program</i>	100%
Required Training	100%	100%
Equipment Maintenance	100%	100%
Response time inside City limits	6 min.	5:46 Dispatch to Arrival; 8:16 Call Receive to Arrival

Emergency Management – Performance Measures (Budget)

	Estimated 2021	Actual –2 nd quarter 03/31/21
Public Education Press Releases	6	1
Emergency Management & Homeland Security Meetings Attended	12	9 Online via Zoom due to COVID
Number of EM Classes taken	3	0
Grants Administered	3	4



Gainesville Police Department 2020 -2021 2nd Quarter Report

The Gainesville Police Department Communications Division processed and routed 7,537 calls for service during the 2nd quarter of fiscal year 2020-2021. The monthly calls for service totals were January – 2,604, February – 2,315, and March – 2,618. Communications Operators also handled 3,691 calls through the 9-1-1 system during this quarter. The monthly 9-1-1 call totals were January – 1,231, February – 1,166, and March – 1,294.

During the 2nd quarter of the 2021 reporting period there were 333 cases assigned to Investigators of the Criminal Investigations Division. There were 116 cases filed with the County Attorney, 106 cases filed with the District Attorney, 9 cases filed with the Municipal Court, 12 cases referred to Juvenile Probation, no cases closed, 11 cases unfounded, 2 cases cleared exceptionally, 1 case transferred to another agency, and 140 cases suspended. The division obtained 14 arrest warrants and 1 search warrant this period. Investigators currently have 93 open cases.

The evidence room has taken in 379 new items this quarter and 265 of those are still in storage, 15 items have been released by chain of custody, 62 items have been permanently released to the prosecutors etc. and 37 items were disposed. One court order was obtained allowing us to incinerate 216 items that require destruction by incineration (narcotics, bio-hazards etc.). There were approximately 319 other items destroyed/discarded that no longer meet retention requirements or needs.

The following Police Department employees were awarded City of Gainesville service pins in January: Captain Mark Brazelton – 40 years, Animal Control Officer Jeff Scott – 20 years, Communications Operator Kim Heon – 15 years, Corporal Keith Bartlett – 5 years, Officer Katy Cagle – 5 years, Officer Eric Cragg – 5 years, and Officer Justin Patterson – 5 years. Police Officer Trainee Matthew Clark successfully completed his field training and was assigned to Patrol on January 24, 2021. Communications Operator Heather Neighbors tendered her resignation effective February 14, 2021. Police Officer Jake Strickland tendered his resignation effective February 23, 2021. Police Officer Trainee Dustin Duncan successfully completed his field training and was assigned to Patrol on March 1, 2021. Linda Jones, a veteran Communications Operator, began her employment with the Department on March 2, 2021 where she is currently in the Field Training Program. Officer John Barrington tendered his resignation effective March 14, 2021. Officer John Chandler was appointed as a Firearms Instructor effective March 22, 2021. Communications Operator Laura Polmateer tendered her resignation effective March 23, 2021. The Department is actively accepting and reviewing applications for three Patrol Officer positions and one Communications Operator position.

The three patrol units that were ordered during the 19-20 budget year have been deployed and are now in service. The two patrol units ordered for the 20-21 budget year are available at Defender Supply and they are being scheduled for equipment upfitting. Patrol Unit 1332 was involved in a crash on Interstate 35 on January 20, 2021 which resulted in the unit being classified as a total loss, so the Department is in the process of ordering a replacement unit.

The Department is in the process of completing the transition in off-duty handguns from the .40 platform to the 9mm platform after making the same caliber change with the duty handguns. The City Council has declared the current Springfield XD 40 pistols as surplus which allows the Department to trade these pistols for credit toward the purchase of the Glock 43X pistols which have been selected as the replacement.

The Department has been working on mobile connectivity issues in the Patrol vehicles. The units use a mobile router to maintain the connection between the Communications Center and the Mobile Data Computer (MDC) in the vehicles. The routers also process the video uploads for mobile video systems and the body cameras. The routers are currently on the Verizon network but the Department has completed testing with the AT&T FirstNet

network which showed a significant performance improvement. Since the current routers do not support the FirstNet network, the hardware will have to be replaced before the transition can be made. The Department has applied for a grant to cover the cost of the project which is \$12,050.

As for overall activity, the number of calls for service is consistent with the same period during the previous year. There was a reduction in 9-1-1 calls when compared to the previous period so TCOG was contacted to confirm the numbers and they advised that there had been a reduction in 9-1-1 calls across the state during this quarter. While the calls for service were consistent, we did see a slight reduction in criminal activity. When comparing this quarter with the same quarter during the previous year, we noted a 30% reduction in violent crime and a 10% reduction in property crime. There continues to be a general increase in activity throughout the community as society resumes activity following the pandemic.

2020-2021 Summary of Animal Control Calls

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Total Calls	239	137	165	181	157	171						

1st	2nd	3rd	4th	20-21
541	509	0	0	1050

Gainesville Police Department
Support Services
Quarterly Report for January, February and March 2021

January

Communications

- The Communications Division processed and routed a total of 2,604 calls for service in January. 9-1-1 calls received 1,231.

Community Services

- The Gainesville Citizen Police Academy Alumni Association (GCPAAA) monthly meeting was canceled due to the pandemic.

Training

- 1 employee(s) attended training classes for a total of 8 training hours.

Animal Control

- See spreadsheet for monthly activities.

Gainesville Public Safety Building Maintenance

- Performed various building maintenance projects.

February

Communications

- The Communications Division processed and routed a total of 2,315 calls for service in February. 9-1-1 calls received 1,166.

Community Services

- The Citizen Police Academy was not held due to the pandemic.
- The Gainesville Citizen Police Academy Alumni Association (GCPAAA) monthly meeting was canceled due to the pandemic.

Training

- 3 employees attended training classes for a total of 56 training hours.

Animal Control

- See spreadsheet for monthly activities.

Gainesville Public Safety Building Maintenance

- Performed various building maintenance projects.

March

Communications

- The Communications Division processed and routed a total of 2,618 calls for service in March. 9-1-1 calls received 1,294.

Community Services

- The Gainesville Citizen Police Academy Alumni Association (GCPAAA) monthly meeting was canceled due to the pandemic.

Training

- 6 employees attended training classes for a total of 208 training hours.

Animal Control

- See spreadsheet for monthly activities.

Gainesville Public Safety Building Maintenance

- Performed various building maintenance projects.

Records Contacts for 2nd Quarter – January, February, and March 2021

	Total	%			Total	%
CASA	1	0.3		Email	124	35.4
Citizen	92	26.3		Fax	7	2.0
City	1	0.3		Mail	102	29.1
DFPS	60	17.1		Person	64	18.3
Insurance	104	29.7		Phone	53	15.1
Media	11	3.1			350	
Military	6	1.7				
Municipal Court	3	0.9				
OAG	4	1.1				
Outside Agency	68	19.4				
	350					

CASA – Court Appointed Special Advocates

Citizen – Citizen Contacts

City - Includes HR, Code Enforcement or any office of the City of Gainesville

DFPS - Department of Family and Protective Services

Insurance - Includes request from reporting agencies (Lexis Nexis, Metropolitan Reporting, Yellow Dog Reports, etc. as well as local insurance agencies)

Media - Newspapers and news stations

Military - All branches of military service

Municipal Court - Local Municipal Court

OAG - Office of Attorney General

Outside Agency - Other LE Agencies, FBI, Probation, Parole, CA/DA offices (local and other), TxDOT, Oncor



Public Works

Streets

Storm Water Drainage

Water Distribution

Wastewater Collection

Water Production

Wastewater Treatment

Industrial Waste

Moss Lake

Construction Inspections



CITY OF GAINESVILLE
2020\2021 QUARTERLY REPORT - 2nd Quarter

PUBLIC WORKS DEPARTMENT - DIVISIONS

Streets

Storm Water Drainage

Water Distribution

Wastewater Collections

Water Production

Wastewater Treatment

Industrial Waste

Moss Lake

Construction Inspections

Public Works-Wastewater Treatment		
& Industrial Waste Pretreatment Division		
FY 2020-2021	Jan-Mar	2nd Quarter

Monthly Flow	Wastewater Treatment	
	Gallons Treated	Wastewater Reused
January 2021	50,564,000	0
February 2021	57,376,000	0
March 2021	58,590,000	0
Annual Flows	Daily Average	Monthly Total
January 2021	1,631,000	50,564,000
February 2021	2,049,000	57,376,000
March 2021	1,890,000	58,590,000
Quarterly Average/Total	1,856,667	55,510,000

Industrial Waste/Pretreatment			
	Permit Issued	SIU Inspections Performed	Traps Inspected
January 2021	0	0	4
February 2021	0	1	4
March 2021	2	0	2
	Sampling Events	NOV's Issued	Backflow Inspections
January 2021	1	2	6
February 2021	0	1	6
March 2021	0	2	3
	Wastehauler Permits	Violations Issued for failure to have backflow device Inspected	
January 2021	2	Jan	2
February 2021	3	Feb	1
March 2021	1	Mar	2
	Pretreatment Surveys Given	Local Business Surveys Given	
January 2021	6	January 2021	7
February 2021	5	February 2021	8
March 2021	0	March 2021	0

**Public Works-Construction Inspection
FY 2020-2021**

Inspection Description	QTR 1	QTR 2	QTR 3	QTR 4	YRLY Total
DRC Meetings	2	0			2
Plan Reviews	3	4			7
Bid Openings	0	0			0
Preconstruction Meetings	1	0			1
Progress Meetings	0	0			0
Water Main Installations (LF)	1822	1683			3505
Fire Hydrant Installations	4	0			4
Valve Installations	9	1			10
Fire Main Installations	0	0			0
Water Main Tie-Ins	4	2			6
Water Samples	1	0			1
Hydrostatic Tests	2	0			2
Sewer Main Installations (LF)	1330	1692			3022
Sewer Manhole Installations	6	2			8
Sewer Cleanout Installations	8	0			8
Sewer Main Tests	0	0			0
Sewer Manhole Tests	0	0			0
Storm Sewer Main Installation (LF)	0	0			0
Storm Sewer Inlet Box Installation	0	0			0
Subgrade Construction	0	0			0
Unclassified Street Excavation (CY)	0	2000			2000
Subgrade Tests	0	0			0
Concrete Street Construction	0	0			0
Asphalt Street Construction	0	0			0
Bridge Steel Inspections	0	0			0
Bridge Concrete Inspections	0	0			0
Bad Weather Days	16	11			27
SUMP I (Construction)	100%	100%			2
SUMP K(Design)	100%	100%			2
SUMP K (Construction)	13%	30%			13%
Farmers Market Improvements (Construction)	100%	100%			2
Sanitary Sewer River Crossing (Construction)	99%	100%			99%
I-35 Utility Relocations (Design)	100%	100%			100%
Master Plans (Planning)	98%	100%			98%
Impact Fees (Planning)	10%	10%			10%

City of Gainesville Public Works Department		FY 20-21	Jan-Mar
Water Production & Moss Lake-Lift Stations		2nd Quarter	

Description	Jan	Feb	Mar	Qtr Total
1.) Hours Checking Lift Stations	200	200	200	600
2.) Hours of General Maintenance	20	20	20	60
3.) Lift Station Maintenance Cost	\$2,881.97	\$0.00	\$0.00	\$2,881.97
4.) Weber Fire Protection Repair Cost	\$0.00	\$0.00	\$0.00	\$0.00

Quarterly Summary

	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FY Totals
1.)	600	600			1,200
2.)	60	60			120
3.)	\$3,679.27	\$2,881.97			\$6,561.24
4.)	\$0.00	\$0.00			\$0.00

City of Gainesville Public Works Department	FY 20-21	Jan-Mar
Water Production & Moss Lake-Water Pumpage	2nd Quarter	

Description	Jan	Feb	Mar	Qtr Total
1.) Total Well Production	66,509,000	69,479,000	68,260,000	204,248,000
Total Surface Water Production	15,071,601	16,412,340	12,936,240	44,420,181
2.) Bacteriological Samples Taken	17	17	17	51
3.) Bacteriological Samples Passed	100%	100%	100%	100%
4.) Well & SWTP Maintenance Cost	\$52,059.88	\$12,735.94	\$39,220.39	\$104,016.21
5.) Gallons Lost due to Leaks/Line Flushing	3,252,420	10,455,068	875,520	14,583,008
6.) Estimated Water Loss Percentage	4%	12%	<1%	6%

Note

Estimated water loss is including water sold through the meter.

Quarterly Summary

	Qtr 1	Qtr 2	Qtr 3	Qtr 4
1.)	263,894,817	248,668,181		
2.)	51	51		
3.)	100%	100%		
4.)	\$111,034.04	\$91,196.13		
5.)	13,570,591	14,494,968		
6.)	5%	6%		

Public Works-Street & Storm Water Divisions	
FY 2020-2021	Jan-Mar

2nd Quarter

Job Description	QTR 1	QTR 2	QTR 3	QTR 4	YRLY Total
Pot Hole Repairs	809	925			1734
Street Cut Repairs	14	26			40
Inlet Boxes Cleaned	146	50			196
Inlet Boxes Checked	186	12			198
Traffic Signs Installed/Replaced	9	21			30
Street Signs Installed/Replaced	22	3			25
Mowed City Lots	0	0			0
Mowed Private Lots (Code Enforcement)	10	0			10
Demolitions (City & Antique Lumber)	9	11			20
Number of Miles Swept					
Southwest Quadrant	84.7	45			129.7
Southeast Quadrant	51.2	49.1			100.3
Northwest Quadrant	104.7	95.8			200.5
Northeast Quadrant	49.8	127.5			177.3
Downtown	0	0			0

2nd Quarter Projects

January	February	March
General Street Maintenance Sign Maintenance Hauling for other departments	General Street Maintenance Hauling material to various locations Hauling for other departments	General Street Maintenance Hauling material to various locations Hauling for other departments

Public Works-Waste Water Collections and Water Distribution

FY 2020-2021

Jan-Mar

2nd Quarter

Job Description	Jan	Feb	Mar	QTR 1	QTR 2	QTR 3	QTR 4	YRLY Total
Repair Hydrant	0	1	1	0	2			2
Remove Hydrant	0	0	0	0	0			0
Repair Water Main Leak	5	13	4	19	22			41
Repair Water Service Line	2	0	1	6	3			9
Install Water Tap	0	0	1	0	1			1
Meter Replaced	28	5	69	19	102			121
Test Meter	3	1	2	14	6			20
Repair Meter	6	4	5	6	15			21
Repair Curb Stop	5	2	6	16	13			29
Locate Lines	22	13	25	53	60			113
Repair Sewer Main	1	0	0	4	1			5
Repair Sewer Service Line	1	1	0	5	2			7
Install Sewer Tap	0	1	0	0	1			1
Sewer Main Blockages (Flush Main)	34	26	19	55	79			134
Sewer Main Blockages (Flush Service)	34	22	23	44	79			123
Customer Side Water Issue	9	1	9	24	19			43
Customer Side Meter Issue	1	0	0	5	1			6
Customer Side Sewer Issue	16	36	31	56	83			139
(AMR) Set Meter	1	26	15	6	42			48
Outsource Street Cut Repairs Water/Sewer	0	0	9	3	9			12
After Hour Calls - Sewer Blockage	23	30	9	35	62			97
After Hour Calls -Turn On Water	46	39	15	14	100			114
After Hour Calls - Turn Off Water	3	50	4	4	57			61
After Hour Calls -Water/Meter Leaks	3	44	14	19	61			80
Check Hot Spots	1	1	0	3	2			5

Quarterly Reports

Received	Printed	
		ADMINISTRATION
04/12/2021	04/20/2021	Admin
04/15/2021	04/20/2021	Human Resources
04/09/2021	04/20/2021	Utility – Customer Service
04/08/2021	04/20/2021	Finance
		COMMUNITY DEVELOPMENT
04/15/2021	04/20/2021	Building Department
04/15/2021	04/20/2021	Code Enforcement
04/15/2021	04/20/2021	Substandard Structures
04/15/2021	04/20/2021	Planning and Zoning
		GAINESVILLE ECONOMIC DEVELOPMENT CORPORATION
4/12/2021	04/20/2021	GEDC
		GENERAL SERVICES
04/12/2021	04/20/2021	Airport
04/09/2021	04/20/2021	Fleet Services
04/06/2021	04/20/2021	Solid Waste
04/19/2021	04/20/2021	Cemetery
		MUNICIPAL COURT
04/09/2021	04/20/2021	Municipal Court
		PARKS AND RECREATION
4/12/2021	04/20/2021	Civic Center
04/09/2021	04/20/2021	Golf Course
4/12/2021	04/20/2021	Parks & Recreation
04/07/2021	04/20/2021	Zoo
		PUBLIC SAFETY
4/12/2021	04/20/2021	Fire
04/09/2021	04/20/2021	Police
		PUBLIC WORKS
04/09/2021	04/20/2021	Streets
04/09/2021	04/20/2021	Storm Water Drainage
04/09/2021	04/20/2021	Water Distribution
04/09/2021	04/20/2021	Wastewater Collection
04/09/2021	04/20/2021	Water Production
04/09/2021	04/20/2021	Wastewater Treatment
04/09/2021	04/20/2021	Industrial Waste
04/09/2021	04/20/2021	Moss Lake